

LOGIQ E10

Digital Support



Your LOGIQ™ E10 ultrasound system plays a critical role in diagnosis and patient care. A well-maintained ultrasound machine improves your efficiency and delivers the best care to your patients. That's why we designed the LOGIQ E10 with Digital Support features to provide you with peace of mind now... and in the future.

With Digital Support, you get:

Remote digital service

InSite,™ GE Healthcare's proprietary service technology, allows you to quickly request service right from your LOGIQ E10. Our expert support team remotely connects with you and your system to resolve many issues to get you back to patients faster.

Remote digital clinical applications

Whether its getting help using a new feature or providing image quality assessment, get the help you need when you need it from our Remote Clinical Applications Specialists. They are ready to assist you via remote console observation and shared system control.

Asset performance management

Get access to your system service and maintenance details in addition to data on how your systems are being used. iCenter™ is a web-based secure portal that allow you to make informed decisions about your ultrasound equipment performance and utilization.

Intelligent monitoring

Most system problems display warning signs of some sort before becoming critical issues. Digital monitoring enables GE to predict potential failures before they impact system performance.

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LOGIQ E10 Digital Support features

Maximize your system availability and uptime while optimizing utilization.



System health dashboard

Visualize system health alerts and service status on-board the LOGIQ E10. Provides GE service engineers and in-house staff secure, easy access to critical system health data to guide maintenance and repair, including connected probes.



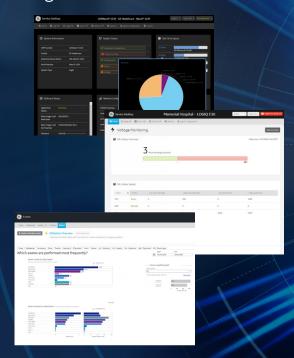
Remote support

Enhanced InSite creates a secure connection between your LOGIQ E10 and GE's Remote Support Team. The advanced console simulator provides a live view of your system that allows for real-time troubleshooting and resolution.



Utilization reports

Machine Data features on InSite connected systems allows you to securely view system utilization, service, and exam performance data on the iCenter portal to optimize your department.



LOGIQ E10 Flexible Support Programs*

Whether you're a small hospital or a large health system, whether you have no in-house technical support or your own clinical engineering department, we can tailor a service program that evolves with you to ensure your patients receive the care they need.

Maintenance support:

With a GE service contract, you can be confident that your ultrasound equipment is maintained to the highest standards with the flexibility you need. You choose the accidental probe coverage, software updates, and your uptime is consistently high.

Accreditation support:

Ultrasound accreditation demonstrates to patients, insurance companies and your community that you voluntarily adhere to best practices, high equipment standards and quality assurance guidelines. Accreditation Support services include:

- ✓ Documentation support for Equipment Quality Checks (EQC) and Image Quality Checks (IQC)
- ✓ On-site periodic evaluations by GE field engineers based on your accreditation requirements

In-house partner support:

If full-service isn't what you need, you can take advantage of easy access to GE's rigorous preventative and maintenance services and cost effective parts solutions as needed. We'll support your in-house team with the appropriate solutions for your ultrasound department, from testing and maintenance to training.

Training and education:

We offer on-going education through a flexible training model designed to help you support and retain key talent and help increase operational efficiency. A wide range of ultrasound and leadership courses through our TiP-Ed[™] online continuing education program contribute to your clinical or in-house staff's continuing education requirement. These courses can also be scheduled at a GE location or your facility.

*Programs vary by region. Please contact a GE representative for service programs in your region.

Imagination at work

Product may not be available in all countries and regions. Full product technical specifications is available upon request. Contact a GE Healthcare Representative for more information. Please visit www.gehealthcare.com/promotional-locations.

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